MULTIPLE CHOICE: Circle the letter of the best answer.

1. The term ROPS refers to?
   a) Recyclable Oxygen Pressure System.
   b) Removable Overhead Protection Structure.
   c) Roll Over Protective Structure.
   d) Release Object/Pallet System.

2. Whenever making a 90° turn, remember that:
   a) The forks and tail assembly can travel outside the turning radius.
   b) The rear wheels will always lose grip and slip in the direction of the turn.
   c) The forks must always be lowered to within 1 inch (2.54 mm) of the ground.
   d) Set the gear select to first low, and then, high gear range.

3. Should the forklift begin to roll over, always:
   a) Attempt to leap clear in the direction opposite the roll.
   b) Remain seated with a firm grip on the steering wheel.
   c) Deploy the front mounted stabilizers, if machine is so equipped.
   d) Attempt to dump the load to stabilize the forklift.

4. Whenever cresting a hilltop which obstructs your view of oncoming traffic, you should:
   a) Come to a complete stop, turn the forklift around and advance over the crest in reverse.
   b) Sound the horn several times and slow down.
   c) Elevate the forks to a position above the crest of the hill.
   d) Move over as far to the left on the roadway as possible.
5. The manufacturer’s Operator’s Manual is:
   a) Stored in the site manager’s office.
   b) Taken home for study each night.
   c) Cut apart and important pages pasted on the dashboard of the forklift.
   d) Stored with the machine for immediate access.

6. In the event that the forklift requires mechanical, electrical or hydraulic maintenance:
   a) Park the forklift on a level area away from traffic, shut down, attach a “DO NOT OPERATE” tag to the machine’s steering wheel and remove the key.
   b) Operate only under the direct observation of the site manager.
   c) Use only in a reduced capacity.
   d) Stop frequently to determine the current status of the item requiring maintenance.

7. Load Charts indicate:
   a) Lifting capabilities within certain lifting regions.
   b) The maximum number of people who can be safely lifted on the forks.
   c) The maximum weight which can be safely transported in reverse.
   d) The maximum available horsepower.

8. Before exiting a forklift:
   a) Make sure the unit is on a level surface.
   b) Lower the forks to the ground.
   c) Set the parking brake
   d) All of the above.

9. According to OSHA 1910.178, if you are involved in an accident or “near miss,” you are to:
   a) Be fired on the spot.
   b) Be given a stern reprimand and suspended for a period not exceeding 12 working hours.
   c) Receive a mild reprimand and be allowed to return to work.
   d) Attend a refresher course in the safe operation of forklifts.

10. In documentation and on decals on the machine, which type of label indicates the greatest level of concern?
    a) Danger.
    b) Warning.
    c) Caution.
    d) Notice.
11. When inspecting the tires of a forklift, which of the following is not a concern?
   a) Correct pressure.
   b) Uneven or excessive wear.
   c) Pebbles in the treads.
   d) The condition of valve stems and caps.

12. The carriage tilt function is used to:
   a) Cradle and deposit the load.
   b) Extend the mast to its highest level.
   c) Change the direction of the steering wheels.
   d) Adjust the angle of the machine's frame.

13. Who can operate forklifts?
   a) Truck drivers.
   b) Supervisors.
   c) Any employee who is on duty.
   d) Trained and authorized workers.

14. How many people are permitted to ride on a forklift?
   a) Only the operator.
   b) The operator plus any two authorized operators.
   c) Up to three if reasonable hand holds are available.
   d) There is no pre-determined limit.

15. How often should operators inspect their forklift?
   a) Hourly.
   b) Weekly.
   c) Each shift.
   d) Monthly.

16. Who has the right-of-way?
   a) The largest forklift.
   b) Pedestrians.
   c) Forklifts approaching from the right.
   d) Forklifts in the main isle.
17. What is the first thing to do before driving into a trailer?
   a) Check that the rear wheels of the trailer have been chocked.
   b) Raise the forks high enough to clear the dock plate.
   c) Turn on available lighting.
   d) Advise dock supervisor that you are entering the trailer.

18. How high should a load be carried if the surface is flat with no obstructions?
   a) 12-24 inches above the ground.
   b) 2 to 4 inches if possible.
   c) Low enough to see over.
   d) High enough to see under.

19. When traveling down a ramp or incline:
   a) Back down when loaded.
   b) Back up when loaded.
   c) Always back down.
   d) Use your own judgment.

20. How soon should repairs be made to a forklift?
   a) When the problem causes the machine to be dangerous.
   b) At the next scheduled maintenance time.
   c) Before the unit is used.
   d) At the end of your shift.

21. When is it OK to travel with a load raised more than a few inches?
   a) Whenever one of the forks is bent and drags the ground.
   b) Whenever there is insufficient clearance on the traveling surface.
   c) Always.
   d) Never.

22. The minimum distance the fork should extend into a pallet is:
   a) All the way.
   b) Half way.
   c) Quarter way.
   d) Far enough to balance the load.
23. When should an operator tilt the load back on the mast?
   a) Before driving forward.
   b) Before backing.
   c) Before raising.
   d) When necessary to improve load balance.

24. Who is responsible for checking the security of a trailer before loading and unloading?
   a) The dock supervisor.
   b) The forklift operator.
   c) The truck driver.
   d) Whoever the company designates.

25. The first thing to do when changing the battery or refueling (gas, diesel) is to:
   a) Shut-off the engine.
   b) Disconnect fuel lines or battery cables.
   c) Fully extend mast.
   d) Depends on the unit.

26. Propane is:
   a) Heavier than air.
   b) Completely safe in all situations.
   c) Lighter than air.
   d) The best power source for forklifts.

27. A forklift operator’s performance must be evaluated:
   a) Monthly.
   b) Yearly.
   c) Every three years.
   d) Every five years.

28. When mounting or dismounting a forklift, face:
   a) Away from the forklift.
   b) Toward the forklift.
   c) Do it the most comfortable way for you.
   d) Jump on or off.
29. True or False: The center of gravity of a forklift and its load may shift when the load is lifted.
30. True or False: Avoid operating a forklift near overhead power lines.
31. True or False: Because of the weight of the forklift, you need not be concerned when driving over compacted wet clay.
32. True or False: When you carry a load uphill, it is recommended that you drive in “reverse” up the hill.
33. True or False: When you drive from a bright sunlit area into a darkened warehouse or factory, you should allow 10 to 15 seconds, until your vision adjusts to the light, before proceeding.
34. True or False: If an attachment comes without a load rating or specification chart, it is OK to use the one posted on the forklift for reference.
35. True or False: If a load obstructs your view, your only option is to raise the mast to it’s highest level and proceed with extreme caution.
36. True or False: Over 150 deaths related to the operation of forklifts occurred in 1991-1992 in this country.
37. True or False: Because forklifts are built to operate under rugged conditions, they require little or no preventive maintenance.
38. True or False: A forklift must be at a complete stop before lowering or raising the mast when picking up a load.
39. True or False: Never operate a forklift under the influence of drugs or alcohol.
40. True or False: It is recommended that you take a walking inspection of the work site once a week to note special conditions or conditions which may have changed.
41. True or False: Never drive a forklift directly up to a person standing in front of a bench or wall.
42. True or False: “Cradling the load” means that you must verify that multi-tiered loads are strapped together.
43. True or False: If you cannot determine the weight of the load, ask your supervisor or request the supplier to provide this information.
## Training Test Answers

1. C  
2. A  
3. B  
4. B  
5. D  
6. A  
7. A  
8. D  
9. D  
10. A  
11. C  
12. A  
13. D  
14. A  
15. C  
16. B  
17. A  
18. B  
19. A  
20. C  
21. B  
22. A  
23. C  
24. B  
25. A  
26. A  
27. C  
28. B  
29. TRUE  
30. TRUE  
31. FALSE  
32. FALSE  
33. TRUE  
34. FALSE  
35. FALSE  
36. TRUE  
37. FALSE  
38. TRUE  
39. TRUE  
40. FALSE  
41. TRUE  
42. FALSE  
43. TRUE